

Warwickshire Health and Wellbeing Board

20th November 2013

Priority Families in Warwickshire – Half Way through the Programme - Where have we got to?

A. Recommendations

- 1) That the Board notes and comments on the progress made by the Programme
- 2) That the Board considers the approach that should be taken to promote the sustainability of the Programme beyond 2015
- 3) That the Board extends its thanks to all partners so far involved in the management, coordination and delivery of the Programme
- 4) That the Board considers ways in which the Programme can better engage with schools, health commissioners and providers

B. Key Issues

- 1) Securing improved linkages with schools and health commissioners / providers
- 2) Planning for the second Phase of the Programme (beyond April 2015) once further information available from Government as to the terms on which the Programme is to be run
- 3) Ensuring that the Programme continues to meet its targets and remains in sound financial health
- 4) Ensuring that, in addition to meeting targets, the lessons learned from the Programme fully inform the ways in which relevant services are planned, commissioned and delivered in the future

C. General Report

1 Background

During the course of discussion with all of those who have an interest in the 'Troubled Families agenda' a universal view has been expressed that we in Warwickshire should find a better and less judgmental brand for the Programme. This is a view that is shared by the majority of local authorities in the country. As a result, we have named our Programme 'Priority Families'. Professionals seem to like this term and those families that we have been in contact with seem content with it too. Government has made it clear that there is no problem in branding the scheme locally and even the Team leading the work there calls itself the 'Families Team' rather than the 'Troubled Families Team'.

1.1 What the work on Priority Families is all about:

- ✓ Ensuring that our priority families get the support they need at the right time in a way that enables helps them to achieve greater independence and stability
- ✓ A focus on the earliest possible intervention, preventing vulnerable families and individuals within them from developing complex needs
- ✓ A focus at the community level to help improve communities who are most in need
- ✓ Ensuring that the activities delivered through the work are based on a co-ordinated, assertive and challenging but nonetheless supportive approach
- ✓ Ensuring that various initiatives that are aimed at Families in need are joined up and complementing each other.

1.2 Our aim and commitment is to

- ✓ Have a much better understanding of all the priority families in the county
- ✓ Have a new joined up way of identifying and meeting the needs of all these families
- ✓ Remove the inefficiency lack of coherence and bureaucracy in the current system to save us all time and money
- ✓ Have a simplified system for sharing and recording information about our families in a way that help them get the support they need, without them having to complete separate forms and assessments
- ✓ Have a single budget from which the services that are required can be controlled and checked
- ✓ Make sure our resources are focused on those that need them most
- ✓ Build a sustainable model for work with priority families beyond the duration of this Programme

1.3 Building on Good Practice Guidance (DCLG publication: *Working with Troubled Families- December 2013*) and the Five Family Intervention Factors

- ✓ Dedicated Workers dedicated to families
- ✓ Practical 'hands on' support
- ✓ A persistent, assertive and challenging approach
- ✓ Considering the family as a whole
- ✓ A common purpose and agreed action

2 The Programmes

In 2011 the Government, through the Department for Communities and Local Government (DCLG) and the Department for Work and Pensions (DWP), informed all local authorities of the need to 'turn around' the lives of 120,000 families in the UK over three years – i.e. up to 31st March 2015. This paper focuses on two Programmes:

- The DCLG Troubled Families Programme, originally scheduled to run from 1 4 12 to 31 3 2015. However, as a result of the Spending Review announcement in June 2013, the current Government has made clear its intention to EXTEND the programme to 31st March 2018. In effect this means that a further 12 months to 31st March 2016 is *guaranteed* with any further extension to 2018 or beyond conditional on the outcome of the General Election in May 2015.
- The DWP / ESF Programme relating to Families with Multiple Problems which started on 1 4 12 is scheduled to continue until December 2014. This Programme was independently commissioned by DWP and, in Warwickshire, the independent provider charged with the responsibility for delivery is EOS of Birmingham

It is most unlikely that any extension will be granted to the DWP/ ESF Programme.

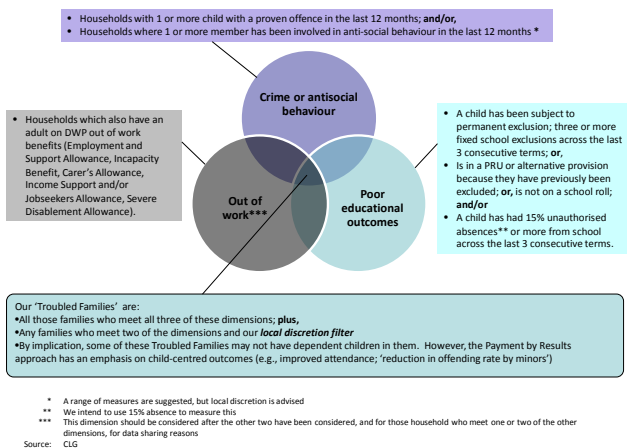
3 The Numbers

- 3.1 Based on the Government's calculation from 120,000 nationally, the Government indicated a target figure of 805 'troubled' families in Warwickshire.
- 3.2 Of these 805 the Government informed us that 671 families will be addressed through the DCLG programme. The remaining 134 families will be routed through either the DWP-European Social Fund (ESF) programme or via other programmes/initiatives

4. DCLG Troubled Families Programme

4.1 Criteria

Figure 2: Government criteria for identifying 'Troubled Families'



- 4.2 The 'Poor Educational Outcomes' criterion shown above has been now been revised (March 2013) to introduce some elements of discretion in favour of head teachers who consider that patterns of attendance cause 'equivalent' concern to the 15% unauthorised absence target (see Appendix)
- 4.3 Where all three of the National Criteria are present, a family will automatically qualify for the programme.
- 4.4 Where 2 of the 3 National Criteria are present it is open to the Council and its partners to include a family within the programme through the application of a third Local Criterion.
- 4.5 A list of local criteria has been developed in conjunction with service managers and partners. These have been grouped into 4 categories as follows:
- Child Protection / Safe Guarding
 - Health/ Mental Health and Well Being
 - Financial Inclusion & Housing
 - Reducing Crime/ Anti Social Behaviour and Promoting Rehabilitation
- 4.6 This categorisation together with more information about the National Criteria is shown at Appendix One.

5 The Numbers: Requirements, Identification & Profiling

5.1 Identification & Profiling

In terms of the number of families (starting from the figure of 671 – see above):

5.2.1 Application of **national** criteria

- In the first year of the Programme, 196 families were identified as fulfilling **both** the crime and education criteria. Of these, **52** families also met the worklessness criteria and therefore automatically qualify for the DCLG programme.

5.2.2 **Application of local criteria:**

A refresh for Year 2 kicked off in May 2013 to help identify further families that meet the criteria using national criteria data for the period April 2012 to March 2013. In brief the headline figures to note is that a total (across years 1 & 2) of **991** families have now been identified, a total of **93** of which meet all 3 of the national criteria and the remaining **896** through meeting 2 of the national criteria and any 1 of the following local criteria:

- NEET or At Risk of NEET (RONI)
- On Integrated Offender Management
- Geographical filter (living in a Police Partnership Priority Area and/or living in 10% most deprived nationally)
- Over the last three years have been on a Child Protection Plan or are Looked After Children

5.2.3 **Prioritising**

The fact that we have now successfully at the half way stage (18 months in) identified **186 more** than the required number of families for the entire three year Programme means that we need to agree an approach to prioritising those families that should attach to the Programme.

We are developing an approach based on the following suggestions*:

- First Priority to be given to those families that satisfy all 3 National Criteria
- Second Priority to be given to those families that satisfy the Education criterion and one local criterion of which top priority should be given to those families that satisfy the 'edge of care' local criterion.
- Full consideration to be given to all family circumstances, with priority afforded to those families in respect of which it is known that difficulties and challenges have existed over generations or affect an extended family
- Local Coordinating Groups to decide in their own area a ranking of local criteria that reflect local needs and issues

* This approach will be considered by the Priority Families Programme Board at its next meeting.

5.2.4 Overview as at 4th November 2013

The current total of **991** families can be disaggregated as follows:

North Warwickshire -	57 (6%)
Nuneaton & Bedworth -	478 (48%)
Rugby -	184 (19%)
Stratford -	84 (8%)
Warwick -	154 (16%)
Unknown -	1 (0.1%)
Out of County –	32 (3%)

5.2.5 The total is clearly presently skewed towards Nuneaton & Bedworth Borough. This is partly a consequence of the local filter 'living in 10% most deprived nationally as all of the communities meeting that filter are in Nuneaton & Bedworth, coupled with the high incidence of unemployment in the Borough.

5.2.6 We have developed a ward by ward breakdown of the families that have been identified which is available on request. This is attached as Appendix 2.

5.3 'Start Work'

5.3.1 Warwickshire committed to '**start work**' with **250** families in 2012/13 and received 'up-front' attachment fees from Government totalling £800k.

5.3.2 The programme then requires us to work with a further 335 families in 2013/14 and the remaining 86 families by the end of March 2015 –so the profile is:

Yr 1	250 families
Yr 2	335 families
Yr 3	86 families

5.3.3 As at **the end of October 2013**, we calculated that we had 'started work' with **420** families (i.e. our Year One cohort of 250 plus 170 towards our Year Two cohort of 335).

5.3.4 **In summary, latest available data shows that we have as at 30TH October 2013 (19 months through the first 36 months of the Programme):**

- ✓ Identified **and** started / finished work with all of our Year One Cohort of families as well as 50% of our Year 2 Cohort
- ✓ Identified 20% more than our overall target of 805 families
- ✓ Started / finished work with 52% of our overall target of 805 families
- ✓ Submitted successful Payment by Results claims for 130 families (see 6.1) – 16% of our target number of families

5.5 Local Coordinating Groups (LCG's)

5.5.1 5 district based LCG's have been established to identify families and oversee delivery arrangements in each of the 5 district: borough council areas of the county.

5.5.2 The Groups have been meeting on a monthly basis since early 2013 (arrangements in Rugby started a month or so previously). The initial roles of the LCG's include the following:

- Using local knowledge and discretion to confirm the local Priority Families cohort
- To identify existing interventions, assessments and case management arrangements (e.g. FIP, MARAC, MAPPA, Integrated Offended Management, Social Care) in respect of each of the families, the level of intervention that is likely to be required and to begin the process of developing / consolidating individual family plans
- To identify the worker / agency best placed to contact / liaise with each family and obtain their agreement to joining the Programme

5.5.3 The following additional roles proposed are:

- Identifying the types of intervention that will be successful at a local level
- Developing and taking ownership and management of family plans for each of the families included within the cohort – family plans to be outcomes driven with clear links to the Payment by Results (PBR) criteria
- Overseeing the delivery of targeted interventions at a local level
- Taking responsibility for the delivery of a more co-ordinated cross-agency approach to family intervention at a local level including effective links with existing local strategic groups

5.5.4 Membership of the LCG's is as follows:

- Borough / District Council (to cover Housing, Anti-Social Behaviour and Environmental Health)
- Common Assessment Framework (CAF) and Early Intervention Service (EIS)
- Targeted Youth Support
- Family and Parenting Support
- Youth Justice Service and Family Intervention
- Warwickshire Police
- Safeguarding / Children in Need
- Warwickshire Probation
- Schools via networking and Area Behaviour Partnerships
- Health (current focus on Health Visitors and School Nurses)
- Citizen's Advice Bureau
- Housing Associations
- Local Voluntary Organisations

5.5.5 Following a meeting in October 2013, it has been agreed that a sixth and separate coordinating Arrangement should be established for the approximately 100 families living in Camp Hill, Nuneaton. This work will be carried out via an existing partnership (the Camp Hill Partnership) which is chaired and facilitated by Bromford Housing. There were two reasons for this decision:

- a) To partially relieve the Nuneaton & Bedworth LCG of some of its work pressures and
- b) To ensure that the particular community initiatives that apply in Camp Hill could be linked with the Programme and vice versa

5.6 Segmentation

5.6.1 By 'Segmentation' we mean the process through which families are categorised by reference to their needs and issues. Work needs to be done on the criteria that should be applied to undertake this task but, in line with national thinking and on the basis that we need to 'get on with it' we are assuming that there will be three categories of intervention:

- ✓ **Intensive Intervention** – to be undertaken via the Family Intervention Project / others. This involves a key worker working intensively with a small case load of families (no more than 5 at a time). It is assumed that 30% of the families included within the programme (202) will fit within this category
- ✓ **Moderate Intervention** – to be undertaken by an agency (probably known to the family). This involves a key worker approach but there are fewer issues to be faced / addressed and the overall intervention / set of interventions is less intensive. It is assumed that 40% of the families included within the programme will fit within this category (269) and that a key worker would be able to manage a case load of up to 15 families at any one time
- ✓ **Light Intervention** - to be undertaken by an agency well placed with the family concerned or perhaps third sector providers via a dedicated worker. It is assumed that 30% of our priority families will meet this category (201). It is also assumed that a case load of 30 families per worker would be reasonable. The attached diagram from DCLG helps to summarise this approach (please note that in Warwickshire we are calling 'Family Intervention Light' , 'Moderate Intervention;' and 'Super Light' is being called 'Light. Over the three years of the programme the following target figures apply in relation to the number of families to be worked with:

Intervention Type	Year One Families	Year 2 Families	Year 3 Families	Total Families
Intensive Intervention	75	101	26	202
Moderate Intervention	100	134	34	268
Light Intervention	75	100	26	201
Total	250	335	86	671

5.6.2 Within this context the capacity requirements for 'front-line' key worker staff is:

Intervention Type	Year One Staffing fte	Year 2 Staffing fte	Year 3 Staffing fte
Intensive Intervention	15	20	5
Moderate Intervention	6	9	2
Light Intervention	2.5	3.5	1
Total	23.5	32.5	8

6 Resources & Recruitment

6.1 Budget and Payment by Results Claims

6.1.1 The maximum additional funding available from DCLG to support the Priority Families Programme in Warwickshire is just over £2.6m. This is made up of a combination of Attachment Fees (up-front payments to support work for each family) and a reward or Payment by Results payment payable once positive outcomes have been achieved with a family.

The delivery and funding profile over the duration of the Programme (up to April 2015) is as follows:

Year	No of Families to start work with	Up front funding (Attachment Fees) £	Payment by Results (Maximum) £	Total £
2012/13	250	800,000	200,000	1,000,000
2013/14	335	804,000	536,000	1,340,000
2014/15	86	137,600	206,400	344,000
Total	671	1,741,600	942,400	2,684,000

6.1.2 It is assumed for the purpose of the programme budget that in addition to the 'up front' funding of £1,741,000 the programme will yield a minimum of 30% of the amount available under Payment by Results. This would amount to £282,700 making a total budget of £2,024,300.

6.1.3 During the July (PBR) window our claim was limited to 45 families and a claim for this number of families was successfully submitted to Government on 26th July 2013. The comparatively small nature of the claim resulted from the following:

- In order to make a successful claim we need to evidence success for both education and crime /asb criteria over the same time period.
- Education data is collected by the LA from schools two terms in arrears through the thrice yearly schools census.
- As a result of the time lag that has resulted, we have not been able to line up the education data with the crime / asb data.

6.1.4 Thanks to the efforts of a wide range of partners (within and outside the County Council) we were, during October 2013, able to at least partially address some of these constraints. As a result we successfully submitted a PBR claim for a total of a further 85 families (81 relating to Crime /ASB/Education and 4 'Return to Work')

6.1.5 Taking all of this into account, we have so far made successful claims for 130 families and have received /will receive approximately £85,000 or 30% of the minimum amount of PBR that we require over the three year Programme.

6.1.6 In respect of the 130 successful family claims, the area figures are:

Area	Successful Claims as at 30 10 13	% of families identified in the Area as at 30 10 13
North Warwickshire	9	15%
Nuneaton & Bedworth	67	14%
Rugby	28	15%
Warwick	16	9%
Stratford	10	12%

6.2 Recruitment of Staff

6.2.1 In discussion with partners and key staff, the following issues were identified:

- Ensuring that there is sufficient capacity 'within the system' in relation to the three intervention types
- Ensuring that there are suitable support and supervision arrangements in place for front-line staff (this is highly demanding and taxing work – especially at the 'hard-end'). We are currently identifying the need for clinical supervision based on reflective practice as well as managerial supervision.
- Identifying the range of interventions likely to be required over and above those that are currently readily available to families. We are assessing the need and investigating the most appropriate commissioning and spot purchasing arrangements

6.2.2 In line with these discussions, recruitment processes have been completed for key workers as follows:

- **Intensive Intervention:** 9 additional key workers enhancing the existing Family Intervention Teams (North & South) resulting in an overall team of 19 intensive key workers. These Key Workers will be managed through Warwickshire Youth Justice and Family Intervention Service
- **Moderate Intervention:** 8 additional Family Support Workers to work closely with nominated Children Centres where there is most need, the CAF process and specific groups where there is a high level of need, e.g. children at risk of exclusion. These Key Workers will be managed through Warwickshire County Council's Family and Parenting Support Service

6.3 Other Uses of Resources

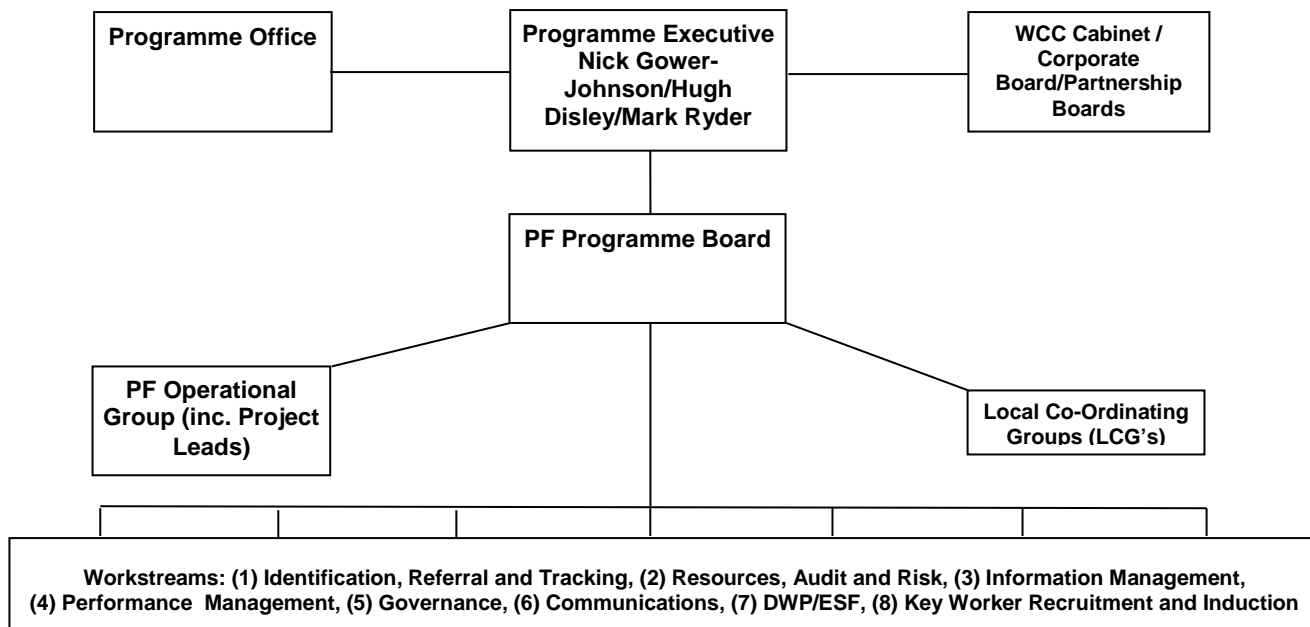
6.3.1 This includes allocations in respect of:

- Supporting Programme Management and Delivery
- Enhancing management / supervisory capacity in respect of Family Intervention, and the CAF Process and the focus on work with identified Priority Families
- Supporting the establishment of the County Council's Attendance, Compliance and Enforcement (ACE) Team and their focus on identified Priority Families (This Team is made up of professionals with in-depth knowledge and experience in addressing school attendance and disaffection issues)
- Support for addressing debt, and benefit issues faced by families in the North of the County via BRANCAB
- Support for Family Expenses (small grants made available to organisations working with families to help them overcome urgent issues)
- A prudent level of contingency

7 Governance and Performance Management

7.1 Governance of the Project can be summarised as:

Priority Families (PF): Governance DCLG/DWP



7.2 Further information on the individual roles of these groups can be obtained on request.

7.3 We are currently working on finalising a suite of Performance Indicators for final approval by the Programme Board

8. DWP-ESF Programme: July 2012-December 2014

Key criteria for the project involve:

- At the start of the provision at least one member of the family must be on a DWP working age benefit (it is not, however, a requirement that this family member participates in the provision at any point). This family member passports all other eligible family members; and
- Either no one in the family is working, or there is a history of worklessness across generations of the family.
- Where an eligible family includes an individual who is working, or taking part in the Work Programme, that individual will not be eligible for ESF provision. Other eligible family members will still be able to participate.
- Only family members requiring support into work should be attached to the provision.

This project is delivered through an independent provider (EOS of Birmingham) which has been commissioned by DWP. The provision is based on a key worker being allocated to families to work with them and identify and remove barriers to employment and provide support to those who obtain employment. Referral to the project can be made as follows:

Primary referral route:

Via Warwickshire County Council (key contact is Jo Prosser) 01926 742643

joprosser@warwickshire.gov.uk

EOS has placed information on the Support for Families programme to view on the web. See the link below and cascade to staff who may find this useful in making decisions about referring a family.

<http://eosworks.co.uk/customers/families/>

9. Visit from DCLG on 30 April 2013

9.1 A visit was arranged with with Sue Strickland and RobertMcCulloch-Graham from DCLG's Families Team. This was not an inspection visit but nevertheless our visitors are very experienced professionals and posed some challenging questions when they were with us! Overall, they said that they were 'very impressed' with what they saw and heard and commented particularly positively on:

- The solid partnerships / strong levels of buy-in that we have formed internally within the County Council and both operationally (particularly with District and Borough Councils) and strategically with external partners
- The sound use of the additional resources that the Programme has brought to Warwickshire.
- Our commitment to building on existing working models and approaches as opposed to setting up new services
- The models that we are operating in respect of intensive and moderate levels of intervention
- The practical interface between Social Care and Family Intervention

9.2 They suggested that the following areas of our work need further development:

- Along with the majority of local authorities, the need to 'up the pace' in Year 2 of the Programme.
- The need to develop our approach to those families that only require comparatively modest levels of intervention (FIP light) where this is best achieved through the actions of a single lead agency
- Developing a partnership approach to sustaining the work beyond the duration of the Programme - i.e. after 201

10. Key Priorities over the next few months

These include:

- On-going Meetings of Local Co-ordinating Groups:** To identify, allocate and put in place steps to monitor the progress families that are on the programme and to include successfully launching our work via the Camp Hill Partnership.
- Finalise definition and application of Local Filters:** As outlined in Appendix Two.
- On-going Training /Support of Key Workers:** to deliver effective interventions to the families via staff supported through the Programme (to include Family Support Workers employed by schools directly)

- d) **Continue our partnership work with Department for Work and Pensions / Job Centre Plus** regarding the arrangements applying to the secondment of their full time member of their staff to our Priority Families Team
- e) **Finalise our discussions regarding Case Management Systems:** That are audit compliant, ICT secure and ensure that we are able to performance manage effectively and meet Payment by Results requirements.
- f) **Expand and Update our Dedicated Web Presence** for practitioners and partners to access relevant and up to date information in relation to the Priority Families Programme via the webpage www.warwickshire.gov.uk/priorityfamilies
- g) **Robust Programme Management Arrangements** that deal with all aspects of project management and governance and have regard to the emphasis placed by Central Government on resources, audit and performance management.
- h) **Payment by Results:** Our financial planning has been predicated on the basis that we will successfully claim at least 30% of the maximum amount due. We have completed claims in July and October 2013 and are now planning for the next claim round in January 2014.
- i) **Making sense of the range of data bases and information sources relating to school attendance and exclusions** – This issue lay at the heart of the reduction in our PBR claim in July and reflects some complex organisational arrangements. We seem to be making some headway in ‘unpicking’ them but the situation is far from ideal and requires a longer term and more coordinated/coherent approach than currently exists
- j) **Light Intervention & Sustaining Progress:** We need to further develop our approach to those families requiring Light Intervention (probably via a single agency). At the same time, we need to be mindful of the need to ensure that those families who have progressed and addressed many of their concerns have access to any necessary community based on-going support and contact.
- k) **Updating the Warwickshire Information Sharing Charter** in order to address some issues that have arisen in the early days of the Programme. A specific Information Sharing Agreement has been developed for the Programme and is currently in the process of being adopted both by the Programme Board and individual agencies.
- l) **On-going Data Refresh** via Warwickshire Observatory and key partners to identify families that meet the criteria for the Programme.
- m) **Continue our work with both Schools and Health providers, commissioners and their representatives** to ensure their full engagement in the development and delivery of the Programme including the referral of families to the Programme.
- n) **Continue our work with the DWP / ESF Provider** in order to maximise the effectiveness and reach of the Programme.

- o) **Ensuring that we participate fully in the National Evaluation Programme** being undertaken by DCLG and take what steps are necessary to complement this through local evaluation arrangements. Progress on this nationally has been limited.
- p) **Progress the work of our Evaluation Group** which is currently looking at a range of issues including:
- Linking with the National Evaluation Programme
 - Finalising our suite of Performance Indicators for the Programme
 - Developing ways of localising the management, coordination and delivery of the Programme
 - Developing approaches to volunteering aimed at supporting families with low level needs or those that have successfully completed the Programme (to be focused in Rugby to start with)
 - Identifying the impact of the Programme on educational attainment / achievement
 - Assessing the Cost : Benefits of the Programme
- q) **Taking forward collaborative work with our sub regional partners** – Coventry & Solihull. We are already involved in joint training, and regularly exchange thinking and approaches. All 3 authorities are determined to build on this positive work.

Nick Gower Johnson
Priority Families Coordinator
06.11.13

DCLG Programme

To qualify for the programme, 3 national or 2 national and 1 local criteria must be met.

Three National Criteria

1. **Crime/anti-social behaviour**

Identify young people involved in **crime** and families involved in **anti-social behaviour**, defined as:

Households with 1 or more under 18-year-old with a proven offence in the last 12 months

AND/ OR

Households where 1 or more member has an anti-social behaviour order, anti-social behaviour injunction, anti-social behaviour contract, or where the family has been subject to a housing-related anti-social behaviour intervention in the last 12 months (such as a notice of seeking possession on anti-social behaviour grounds, a housing-related injunction, a demotion order, eviction from social housing on anti-social behaviour grounds).

It should be noted from recent guidance that DCLG regard this as 'an indicative rather than an exhaustive list'. This means that comparable measures or interventions can be used that draw on information from a range of local partners including police, landlords and council colleagues to make sure that we find 'families of concern'.

It is important to select measures for which we will be able to evidence progress within our own internal audit arrangements.

2. **Education**

In March 2013, DCLG clarified that children with exclusion/attendance problems **equivalent to** those specified in the original criteria above may be included within the definition. Head Teachers and Troubled Families Coordinators should apply their professional discretion to identify children whose patterns of attendance are **of equivalent concern** to those set out in the original criterion.

As a result, we would like to clarify the criterion as follows (changes to the original criteria are shown in bold italics):

- *Households affected by truancy or exclusion from school, where a child:*

- *Has been subject to permanent exclusion;*
- *Has had 3+ fixed school exclusions across the last 3 consecutive terms;*
- *Is in a Pupil Referral Unit or alternative provision because they have previously been excluded **or for the purposes of improving their behaviour;***
- ***Has been placed in specialist provision within a mainstream school for the purposes of improving behaviour which is comparable to the use of alternative provision;***
- *Is not on a school roll; or*
- *Has had 15%+ unauthorised absences from school across the last 3 consecutive terms **or evidence of a pattern of poor attendance that gives the Head Teacher an equivalent level of concern. Authorised absence may be taken into account where there is a comparable attendance problem masked by recording practices.***

3. Work

Once you have identified everyone who meets one or both of criteria 1 and 2, you may identify households which **also** have an adult on Department for Work and Pensions out of work benefits (Employment and Support Allowance, Incapacity Benefit, Carer's Allowance, Income Support and/or Jobseekers Allowance, Severe Disablement Allowance).

All families who meet all of criteria 1-3 in your area should automatically be included in the programme. The balance should be identified using your local discretion.

Local Criteria

Use this local **discretion filter to add** other families who meet any 2 of the 3 criteria above. The local criteria are set out in the Appendix

DWP-ESF Programme

Key criteria for the project involve:

- At the start of the provision at least one member of the family must be on a DWP working age benefit (it is not, however, a requirement that this family member participates in the provision at any point). This family member passports all other eligible family members; and
- Either no one in the family is working, or there is a history of worklessness across generations of the family.
- Where an eligible family includes an individual who is working, or taking part in the Work Programme, that individual will not be eligible for ESF provision. Other eligible family members will still be able to participate.
- Only family members requiring support into work should be attached to the provision.

This project is delivered through an independent provider (EOS of Birmingham) which has been commissioned by DWP.

The provision is based on a key worker being allocated to families to work with them and identify and remove barriers to employment and provide support to those who obtain employment.

Referral to the project can be made as follows:

Primary referral route:

Via Warwickshire County Council (key contact is Jo Prosser) 01926 742643 joprosser@warwickshire.gov.uk

EOS has placed information on the Support for Families programme to view on the web. See the link below and cascade to staff who may find this useful in making decisions about referring a family.

<http://eosworks.co.uk/customers/families/>

Priority Families Local Criteria

Group	Filter	Measure	Data Source	Outcome
Child Protection / Safe Guarding	Families with a child (ren) on a Child Protection Plan / or which have had a CPP in the previous 3 years /families who have had a child (ren) looked after in the last 3 years			
Health / Emotional / Physical Wellbeing	<p>Families with a child / parent / Carer with mental health / emotional wellbeing needs</p> <p>Families affected by Drug / Alcohol Misuse</p> <p>Families affected by Domestic Abuse</p> <p>Families with Young Carers</p>	A child or yp whose life is affected by their caring role or at risk of taking on caring responsibilities that would normally be expected of an adult		
Financial Inclusion / Housing	<p>Where family is homeless / living in inadequate accommodation or where security of accommodation is at risk</p> <p>Families affected by Poverty / Low Income / Debt</p> <p>Where 16-18 year old in family who is NEET and a member of one of the defined vulnerable groups / or a child under 16 at risk of NEET (RONI)</p>		Learning & Achievement (People Group)	Additional 7 families identified meeting this filter and the Education and Crime filters

Group	Filter	Measure	Data Source	Outcome
Reduce Crime / ASB / Promote Rehabilitation	Families with a child (ren) that include a member who is subject to the Integrated Offender Management Programme	As described	Probation	No additional families identified
	<p>Geographical filter – based on Index of Multiple Deprivation and / or the Partnership Priority Areas of Warwickshire Police</p> <p>Frequent Police Call Outs / District Council call outs to 'nuisance families</p> <p>District Council frequent call outs to nuisance families / Housing ASB / Environmental Health ASB</p> <p>Fire related Anti-Social behaviour</p> <p>Where a family member is currently serving a prison sentence or otherwise in custody</p>	Living Lower Super Output Areas in the 10% most deprived nationally and/or living in Police Priority Area	Observatory	Additional 215 families meeting this filter and the Education and Worklessness criteria. Additional 6 families meeting this filter and the Crime/ASB and Worklessness filter

Warwickshire Priority Families – By Ward as at 5 11 2013
North Warwickshire Borough – 62 Families (by address)
(6% of county total)

Ward Name	No. of Families	Proportion of Borough Total (%)
Arley and Whitacre	15	24%
Hartshill	11	18%
Polesworth East	6	10%
Atherstone Central	4	6%
Atherstone North	4	6%
Atherstone South and Mancetter	4	6%
Baddesley and Grendon	4	6%
Coleshill South	4	6%
Hurley and Wood End	3	5%
Dordon	2	3%
Newton Regis and Warton	2	3%
Water Orton	2	3%
Fillongley	1	2%

Nuneaton and Bedworth Borough – 476 Families (by address)
(48% of county total)

Ward Name	No. of Families	Proportion of Borough Total (%)
Wem Brook	86	18%
Camp Hill	85	18%
Bar Pool	69	14%
Abbey	53	11%
Kingswood	44	9%
Bede	20	4%
Poplar	20	4%
Slough	18	4%
Arbury	16	3%
Galley Common	15	3%
Heath	14	3%
Attleborough	13	3%
Exhall	9	2%
Weddington	6	1%
Bulkington	3	1%
St. Nicholas	3	1%
Whitestone	2	0.5%

Rugby Borough – 180 Families (by address)
(19% of county total)

Ward Name	No. of Families	Proportion of Borough Total (%)
Benn	40	22%
Newbold and Brownsover	38	21%
New Bilton	27	15%
Rokeyby and Overslade	18	10%
Admirals and Cawston	15	8%
Eastlands	10	6%
Wolstons and the Lawfords	7	4%
Revel and Binley Woods	5	3%
Hillmorton	4	2%
Leam Valley	4	2%
Coton and Boughton	3	2%
Paddox	3	2%
Bilton	2	1%
Dunsmore	2	1%
Wolvey and Shilton	2	1%

Stratford District – 86 Families (by address)
(8% of county total)

Ward Name	No. of Families	Proportion of District Total (%)
Stratford Avenue and New Town	9	10%
Bidford and Salford	7	8%
Studley	7	8%
Alcester	6	7%
Southam	6	7%
Stratford Alveston	6	7%
Stratford Mount Pleasant	6	7%
Wellesbourne	5	6%
Harbury	4	5%
Sambourne	4	5%
Shipston	4	5%
Kineton	3	3%
Henley	2	2%
Kinwarton	2	2%
Quinton	2	2%
Snitterfield	2	2%
Stratford Guild and Hathaway	2	2%
Aston Cantlow	1	1%
Bardon	1	1%

Ward Name	No. of Families	Proportion of District Total (%)
Brailes	1	1%
Burton Dassett	1	1%
Ettington	1	1%
Long Itchington	1	1%
Stockton and Napton	1	1%
Tredington	1	1%
Vale of the Red Horse	1	1%

**Warwick District – 151 Families (by address)
(16% of county total)**

Ward Name	No. of Families	Proportion of District Total (%)
Brunswick	41	27%
Warwick West	16	11%
Crown	15	10%
Whitnash	14	9%
Willes	13	9%
Warwick North	11	7%
Warwick South	8	5%
Milverton	6	4%
Park Hill	6	4%
Clarendon	5	3%
St. John's	5	3%
Abbey	2	1%
Bishop's Tachbrook	2	1%
Cubbington	2	1%
Manor	2	1%
Radford Semele	2	1%
Leek Wootton	1	1%

Note: Numbers have been provided where postcodes have been mappable on the geographical information system

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